



We want your pet's experience to be as pleasant and as enjoyable as possible. It is important to understand that some pets respond to grooming differently, even with the best efforts. We will make every effort to make it a positive experience. Although accidents are very rare, there is a risk when dealing with pets. We will inform you immediately of any incident that occurs or that we notice. Your pet(s) safety and comfort is our number one priority.

Sometimes pre-existing conditions arise unforeseen to us, such as: Skin allergies, Shampoo allergies, Moles, Clipper sensitivity, Matting and tangles, Fleas, Fear, Behavioral issues, Bone or joint sensitivity, Heart condition, Seizures, Etc. Please inform us of any conditions or aggressive behaviors that you are aware of prior to grooming.

We reserve the right to refuse service to customers whose pet may pose a threat to the groomer or other pets left in their care. Examples: severe aggression, parasite infestations. Understand and agree that the owner will be held solely liable for any harm, injury, or property damage caused by the dog. In the event that your pet displays any aggressive behaviors, the groomer reserves the right to use a muzzle.

Severely matted coats will require a complete shave down. We will be happy to show you how to care for your pet's coat for the future, however, we cannot brush out a coat that is already severely matted due to the stress and the pain it will undoubtedly cause your pet. We may be able to remove excessive undercoat within reason and tolerance of your pet.

There is a chance that your pet's skin will become more irritated during the grooming process. We are always very careful, but the possibility of injury is there. He/She may be nicked or cut because we have to work so closely to the skin to remove the matted coat.

We shall not be held liable for any after-grooming effects of de-matting clipping procedures or problems uncovered on a badly matted or otherwise neglected coat including, but not limited to: itchiness, skin redness or self inflicted irritations/abrasions from excessive external rubbing. Understand that time and costs associated with de-matting are unpredictable and subject to the particular condition of the dog. Whether a dog is "matted," furthermore, is at the sole determination of Just Fur Pets.

Should your pet need any veterinarian care during his/her grooming and your dog's veterinarian is not readily accessible, we are authorized to use a veterinarian of our choice. We will not be responsible for any conditions or problems discovered during grooming. **UNLESS INJURY IS A DIRECT RESULT OF NEGLIGENCE BY THE GROOMER.** Should veterinary care be necessary as a result of any services rendered by us, we must be notified within 48 hours of such care. All dogs must be current on all vaccinations.

I affirm that I am the rightful legal owner of the dog for which services are rendered.

I agree to pay all costs for the grooming of the dog including, but not limited to, special handling requirements and de-matting.

Pet's Name _____

Owner's Name (printed) _____

Signature _____ Date _____