

Frequently Asked Questions about Overnight Boarding
At Just Fur Pets, LLC
6230 Rolling Road, Springfield, VA 22152
703-455-3333

Where do you take care of the dogs?

During the day, they are part of the daycare dogs, playing with the other dogs in our various play areas. After the store closes, they will continue to be in the play areas until about 9pm.

What is the daily routine?

The day begins a little before 7am. The dogs are fed and taken out for a brief potty break. When the store opens at 7am, the boarding dogs go to the play area where they will meet the daycare dogs. Together, they will play until 7pm. During this time they will have 2 leashed walks. When the store closes, the dogs will continue to be in the play area where they will eat and have another leashed walk before going to bed at 9pm.

During the weekend, it is the same routine except that the store closes at 5pm and the daycare dogs leave by that time. The boarding dogs keep playing until 9pm.

Do we need to bring our own food and treats?

Yes. Bring your dog's food and treats. We will provide the treats after daycare hours.

Can we bring our dogs' bedding or blanket?

Yes. Each crate will have a soft bed but you are welcome to bring in any favorite toy or blanket.

Why is there a mandatory bath?

Since the dogs play all day, they tend to get wet. We prefer that they go home smelling good!

How much does it cost?

We charge \$40 for a 24hr period. If you pick up your dog later than when you dropped him off then we will charge for daycare which is \$22. For example, if you drop off your dog on Friday at 11am and then you pick him up on Monday at 6pm then we would charge for 3 nights at \$40 and one daycare day at \$22 for a total of \$142.

Do you require a deposit?

Yes. We require a \$50 deposit per dog to make a boarding reservation.

Is there a discount for multiple dogs?

Yes, the first dog will be \$40 per night and the second will be \$35.

What if there is a medical emergency?

In case of a medical emergency, we will contact your vet and if this is not possible, we will take the dog to the vet of our choosing. All expenses incurred will be passed on to the owner.

When do we pick up and drop off?

You may pick up and drop off your dog anytime during our store hours. Monday through Friday, we are open 7am to 7pm. Saturday, our hours are 8am to 5pm and Sunday 10am to 5pm.